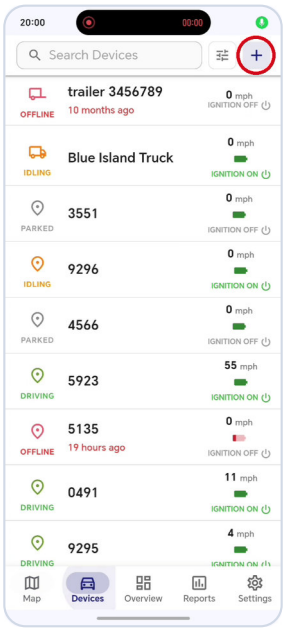
Add a Device

Connect a new GPS tracker to your account

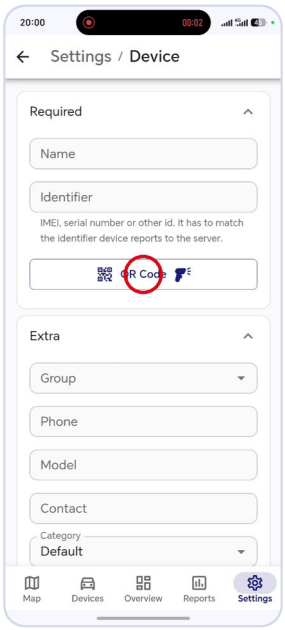
You need the device IMEI. It is printed on the label on the back of the device, under the barcode.

1 Open Devices



Tap Devices in the bottom menu, then tap + at the top right.

2 Tap QR Code



The fastest way: scan the barcode on the device label.

3 Allow camera



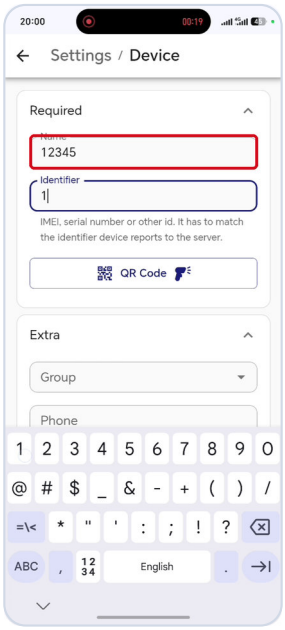
First time only: tap While using the app.

4 Scan the label



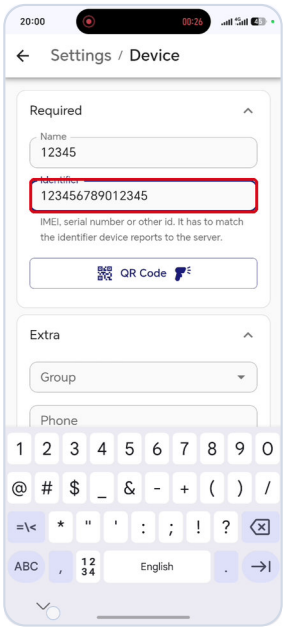
Point the camera at the barcode. The IMEI is filled in for you.

5 Enter a name



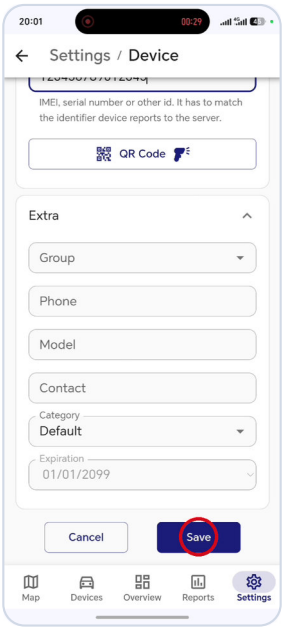
Type a name you will recognize, e.g. truck number.

6 Check the IMEI



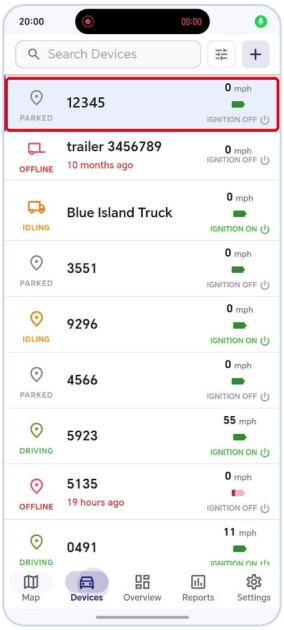
Can't scan? Type the 15-digit IMEI from the label in Identifier.

7 Save



Group, phone and model are optional. Tap Save.

8 Done



The new device appears in your Devices list.

Where is the IMEI?





Close-up of the label

Example label (not a real IMEI). Your label shows the barcode and IMEI: followed by 15 digits.



Scanning

- Hold the phone 10-20 cm (4-8 in) from the label, with the barcode inside the red frame.
- The scanner closes by itself and the IMEI appears in Identifier.
- Always compare the Identifier with the IMEI on the label before you tap Save.

Tips

- The IMEI has 15 digits and must be exactly the same as on the label, otherwise the device will not show a location.
- Install the tracker in the vehicle and switch the ignition on. The first position usually arrives within a few minutes.
- Use clear names (truck number or driver) so you can find the vehicle quickly in the list and in reports.
- Can't scan? Clean the label, add more light, or type the IMEI manually.